

SUMMER 2020 INFO FACT SHEET

NAME OF THE HOTEL :		HEDEF KLEOPATRA GOLDEN SUN	
DATE OF FACT-SHEET FILLING IN		05-10-19	
NAME, POSITION AND EMAIL OF THE PERSON FILLING THE FORM		Emel Karatoprak - Front Office Manager	
CATEGORY OF THE HOTEL (STARS)		3*	
DOES HOTEL HAVE AN OFFICIAL REGISTRATION CERTIFICATE?		YES	NO
CERTIFICATES		yes	NO
ISO			NO
BLUE FLAG			NO
GREEN FLAG			NO
OTHERS			
BOARD (BB,HB,FB,AL,UA etc)		AI	
FOUNDATION DATE OF THE HOTEL		1996	
LAST RENOVATION DATE AND RENOVATED FACILITIES		2004	
AREA OF THE RESORT (m2)		10000	
IS THE AREA SHARED WITH ANOTHER HOTEL? IF YES, specify the name of the hotel		NO	
PHONE NUMBER		0 242 511 28 77	
FAX NUMBER		0 242 511 28 79	
WEB ADDRESS		www.hedefkleopatra.com	
POST ADDRESS		Otogar çikisi no:3 ALANYA/ANTALYA	
LOCATION OF THE HOTEL PLEASE STATE THE NAME OF THE HOTELS NEARBY		ON THE LEFT (looking at the sea):Bus Station	ON THE RIGHT (looking at the sea): Kleopatra Dreams Beach OPPOSITE (IN FRONT OF) Kleopatra Beach Restaurant
DISTANCE (Km) TO THE AIRPORT (name of the airport)		120 / Antalya	
THE NEAREST TOWN TO THE HOTEL/DISTANCE (Km)		1/Centrum	

CONTACT INFORMATION	NAME & SURNAME	E-MAIL
GENERAL MANAGER	LEVENT FİLİZ	levent@hedefresort.com
SALES MANAGER	LEVENT FİLİZ	levent@hedefresort.com
FRONT OFFICE MANAGER	Emel Karatoprak	info@hedefbeach.com
RESERVATION MANAGER	Melike FİLİZ	info@hedefresort.com

BUILDINGS	How many buildings	How Many Floors (including ground floor)	ELEVATORS	QUANTITY OF ROOMS
MAIN BUILDINGS	1	5	2	130
ANEX BUILDINGS	4	Block A-3,Block B-3,Block C-5,Block D-5	C-1,D-1	168
BUNGALOWS	no			
VILLAS	no			
OTHERS, SPECIFY	no			

Does the hotel take deposit from the tourists upon check in? WHAT AMOUNT (PER ROOM/PER NIGHT/PER STAY)?	no
Male accommodation accepted? If yes , please specify between which dates?	yes/all seasons
Child accommodation accepted? If yes , which is above the age of children being considered?	YES/0-12,99
Is there Russian speaking staff (what departments)?	yes/reception-restaurant-animation

POOLS					
OUTDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Heating (when)	WORKING HOURS	
	100	Sweet water	no	08:00 - 19:00	
70	Sweet water	no	08:00 - 19:00		
INDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Free/ Extra	Heating (when; please specify the dates)	WORKING HOURS
	1-no				
	2-				
	3-				

AQUAPARK	YES/NO	FREE/EXTRA	AQUAPARK'S WORKING HOURS	How Many Slides (for adults/ for kids)	Heated/not heated
	yes	FREE	10:00-12:00 /15:00-17:00	1 for adults	not heated
WHEN WATER SLIDES START WORKING (DATE)	10:00-12:00 / 15:00-17:00				

FOR DISABLED				
	YES	NO	PRICE	DETAILED INFORMATION
POOL LIFTS (outdoor pool/indoor pool)		NO		
WHEELCHAIRS		no		
RAMPS		NO		
EQUIPPED ACCESS TO THE SEA		NO		
EQUIPPED ACCESS TO THE BEACH		no		

HOTEL FACILITIES	YES/NO	EXTRA/ FREE	PRICE (approximately)	Working hours
Spa center	YES	extra	changeable	08:00 - 20:00
Thalasso center	NO			

Beauty center	YES	extra	changeable	08:00 - 20:00
Hairdresser's	no			
Laundry Service	no			
Business Center	NO			
Internet Café/ corner	NO			
Wi-Fi (specify in what places)	yes		lobby	
Pets Allowed	NO			
Doctor	YES	extra	changeable	on request
Amphitheatre	YES	free		
Cinema	NO			
Shops	YES	extra	changeable	08:00-00:00
Money Exchange	YES	free		at reception
ATM	NO			
Credit cards accepted (VISA, Master Card, American Express etc)	YES (visa , master)			
Buggy Service at the hotel	NO			
Car Rental	YES	extra	changeable	at reception
Car parking (indoor/outdoor; free/extra)	YES	free		outdoor

CONFERENCE & MEETING			
CONFERENCE HALL'S NAMES	CAPACITY	SIZE (SQ.M)	TECHNICAL EQUIPMENTS (YES/NO)
no			

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	no		
Birthday Setup	no		
Holiday Setup	no		
Repeat Guests	no		

Sport / Fitness/ Health	YES/NO	EXTRA/FREE	PRICE (approximately)
GYM/FITNESS CENTER	no		
SAUNA	yes	extra	changeable
TURKISH BATH	yes	extra	changeable
MASSAGE	yes	extra	changeable
JACUZZI	no		
TABLE TENNIS	yes	free	
BOWLING	no		
BASKETBALL	no		
VOLLEYBALL	no		
BEACH VOLLEY	yes	free	
MINI FOOTBALL FIELD	no		
STANDARD FOOTBALL FIELD	no		
BICYCLE RENTAL	no		
AEROBICS	yes	free	
MINI GOLF	no		
GOLF	no		
BILLIARDS	no		
COMPUTER GAMES	no		
WATER SKI (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra	changeable
WINDSURFING (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra	changeable
BANANA	yes	extra	changeable
PARACHUTE	yes	extra	changeable
CANOE	yes	extra	changeable
DIVING CLUB	yes	extra	changeable
WATER BIKE	yes	extra	changeable
SPORT SCHOOL/LESSONS, Specify kinds of sports	no		

TENNIS COURTS	YES/NO	EXTRA/FREE	PRICE (approximately)
TENNIS COURTS	no		
HOW MANY			
COURTS GROUND (HARD/GRASS/CLAY/ARTIFICIAL/OTHER)			
LIGHTING OF TENNIS COURT			
TENNIS EQUIPMENTS			
TENNIS LESSONS			

ANIMATION	YES/NO	EXTRA/ FREE	Comments
DAY ANIMATION (POOL AND BEACH GAMES ETC.)	yes	free	soft
NIGHT ANIMATION (SHOWS ETC.)	yes	free	soft
ANIMATION LANGUAGES:	Russian,Turkish,English		
HOW MANY PEOPLE WORK IN ANIMATION TEAM	1		
WHEN ANIMATION TEAM STARTS WORKING (DATE)	with opening of the hotel		

DISCO	YES/NO	no
	Free/ extra	

Drinks (included/not included)

BEACH									
Distance from Hotel to the Beach		100m			Length of the Hotel own Beach:			50m	
Private Beach	NO	Public Beach	YES			Private Part on the Public Beach		yes	
Speciality of Beach:	Sandy	yes	Pebble	Sandy& Pebble		Platform		Length	
Entrance to the sea (sand, pebble, corals and so on)		Sandy							
Road Between Hotel and the Beach		Yes/ No	yes	Car Road	yes	Public Promenade		YES	
Is There an Underpass Between Hotel and the Beach?		no							
Is There any jetty?		no	If Yes how many? Length			Wood	Beton	Plastic	

Shuttle Service to Beach	YES	NO	FREE	EXTRA	How many times per day?
		no			

	YES/NO	FREE/ EXTRA	PRICE (approximately, per day or per stay)
UMBRELLA (ON THE BEACH)	yes	extra	changeable
SUNBED (ON THE BEACH)	yes	extra	changeable
MATTRESS (ON THE BEACH)	yes	extra	changeable
BEACH TOWELS	yes	extra	changeable
PAVILLIONS (ON THE BEACH)	no		

FOR CHILDREN										
CHILDREN'S POOL	YES / NO	yes	Separate Children Pool			yes	Section in adult pool		no	
QUANTITY OF CHILDREN'S POOL	INDOOR					OUTDOOR		2		
BABY COT	YES / NO	yes	FREE/EXTRA			free				
MINI CLUB	YES / NO	no	FREE/EXTRA							
MINI CLUB'S WORKING HOURS										
CHILD AGES FOR MINI CLUB										
BABY SITTER	YES / NO	no								
BABY SITTER WORKING HOURS	no									
BABY SITTER RATES (PER HOUR)	no									
BABY CARRIAGE (BUGGY)	YES / NO	no	FREE/EXTRA/PRICE							
BABY POTTY	YES / NO	no	FREE/EXTRA/PRICE							
MENU FOR INFANTS (0-1 years old) (FORMULA, CANNED FOOD)	YES / NO	no	FREE/EXTRA							
MENU FOR INFANTS CONSISTS OF:	no									
CHILDREN'S MENU IN RESTAURANT	YES / NO	yes	FREE/EXTRA							
CHILDREN'S MENU CONSISTS OF:	macaroni,sausage,puree, chips,meatball,fruits									
BABY CHAIR IN RESTAURANTS	YES / NO	yes								
IS THERE A PLAY GROUND	YES / NO	yes	INDOOR / OUTDOOR			outdoor				
CHILDREN ANIMATION	YES/NO	yes	HOW MANY PEOPLE, SPEAKING LANGUAGES			5				

FOOD & BEVERAGES				
MEAL PLAN/ Board Description (BB/HB/FB/AI/other)	AI			
The Concept is Valid Between the Following Hours (only for AI Inclusive):	10:00-23:00			
Specify Local Drinks which are Included to the Concept:	RAKI,VOTKA,GIN,BEER,WINE,COLA,FANTA,SPRITE,TEA,COFFEE			
Specify Import Drinks which are Included to the Concept:	none			
Mini Bar (If Included, Specify the Content)	empty			
How Often is Mini Bar Refilled?	never			
Please Specify the Drinks / Food Which are not Included into the Concept:	no			
Ice Cream service	YES/NO	no	FREE/EXTRA	
For HB concept: is it possible to change dinner for lunch?	YES/ NO	no		

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET	A LA CARTE MENU
BREAKFAST	07:30-10:00	MAIN RESTAURANT	YES	
LATE BREAKFAST	10:00-10:30	MAIN RESTAURANT	YES	
LUNCH	12:30-14:00	MAIN RESTAURANT	YES	
SNACK SERVICE	12:00-16:00	MAIN RESTAURANT	YES	
TEA TIME	16:00-17:00	MAIN RESTAURANT	YES	
DINNER	19:00-21:00	MAIN RESTAURANT	YES	
NIGHT MEAL	no	MAIN RESTAURANT	no	

BABY EQUIPMENT IN MAIN RESTAURANT	YES/NO	FREE	EXTRA	PRICE (approximately)
Blender	NO			
Microwave	NO			
Baby food heater	NO			

SPECIAL MENU	YES	NO
DIET MENU		NO
VEGETERIAN MENU	YES	
GLUTEN-FREE MENU		NO

A'LA CARTE RESTAURANTS					
NAME	Cuisine	Working hours	Free/ Extra/PRICE	WITH RESERVATION	
				YES	NO
no					
LIMIT FOR FREE USAGE OF A'LA CARTE RESTAURANTS					
Please specify if there is a limit for free usage of a'la carte restaurants					
NO SHOW FEE					

BAR NAME	Free/Extra	Working hours

POOL BAR MAIN BUILDING	free	10:00-23:00
POOL BAR ANEX	free	10:00-23:00
BEACH BAR	extra	10:00-18:00

ROOM DESCRIPTION

Room Cleaning Periods (once a day, once a week.. etc.)	everyday
Please specify period of changing bed sheets (once a day, once a week etc.)	3 times week

NAME OF ROOM TYPE (Standard, Family, Superior, Deluxe, other)	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE
	STANDARD ROOM	PROMO ROOM	FAMILY ROOM		
Total Number of Rooms	298				
ROOM AREA (M2) (Including Balcony and Bathroom)	26				
Rooms location (main building, anex, bungalow, other) MUST COINCIDE WITH ONE OF THE ABOVE MENTIONED BUILDINGS	main building and anex				
Rooms location (FLOOR, if applicable for the room type)	floor				
Specify if room is two-storey (DOUBLEX)	no				
Year of room type last major renovation	2004				
How many rooms inside (just a bedroom/ living room and 1/2/3 bedrooms/ other)?	just a bedroom				
Interior door (a door between bedroom and living room or between 2 bedrooms)?	no				
Balcony, Terrace or French Balcony (specify !)	balcony				
Where balcony/terrace/french balcony is located? Bedroom (s)/living room/bedroom(s) and living room	bedroom				
View (garden/pool/street/parking/building/ sea/partial sea/other)	garden/pool/sea				
Is there window in the room? How many? Where (bedroom (s)/living room)?	yes/1/bedroom				
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	ceramic				
Quantity of beds in the room. Specify exact quantity and type of beds: 1 french or 2 single beds/1 french+ 1 single bed/1 french +bunkbed, etc.	french + single bed				
Extra Bed (sofa/folding/ std bed/ other), in case of sofa - specify it's capacity (for 1 child, for 2 children, for 1 adult, for 2 adults)	folding				
Maximum Pax (Please specify if the children have to share bed with their parents)	3 + 1				
Does the second infant is accepted? For which room types?	yes				
Is it possible to provide baby equipment? (Blender, baby food heater, e.t.c) If yes , is it extra or free of charge?	no				
Air Conditioning (central/VRF/ split; working hours)	split				
Safe Box in the Room (electronic/by key)	yes/electronic				
Safe box (free or extra charge), PRICE	extra charge				
TV	yes				
Russian Channel (how many)	3				
Where TV is located - bedroom (s)/living room/bedroom(s) and living room	bedroom				
Telephone	yes / not direct				
How Many Bathrooms	1				
Shower cabin or Bathtub	cabin				
Bath amenities (please specify: soap, shampoo, shower gel and so on)	soap+ shampoo				
Bathrobes, slippers	no				
Hair Dryer in the Rooms	yes				
Wi-Fi/free or extra, PRICE	no				
Room Service (free/ extra)	no				
Mini Bar (free/extra)	no				
Mini fridge (free/ extra)	no				
Kettle, tea/coffee set	no				
Possibility to rent an iron (for self-service), free/extra/Price	no				
Kitchenette (yes/no; specify equipment: microwave, cooking rings, pan, frying pan, sink, plates, spoons and etc.)	no				
PRIVELEGIES (ADDITIONAL SERVICES/FACILITIES)					
CD or DVD Player	no				
Jacuzzi (where: bathroom, terrace/balcony, outside)	no				
Direct Pool Access to the Private pool	no				
Direct Pool Access to the Sharing pool	no				
Individual sezlongs, where (balcony, terrace, by the pool)	no				
Private sauna	no				

Free Flower & Fruit Service	no					
Private butler, free/extra/price	no					
Other	no					
DISABLED ROOM	YES/NO	yes	Total Number of Rooms	3	Room Type	std
NON SMOKING ROOM	YES/NO	no	Total Number of Rooms		Room Type	
INTERCONNECTING ROOMS	YES/NO	yes	Total Number of Rooms	42	Room Type	fam